

# OGC Service Principles: We Help Our Clients Move Forward

The University of Texas System  
Office of General Counsel

- We Serve. It is our privilege to serve the nation's premier public system of higher education – eight universities and six health institutions, serving more than 235,000 students across Texas.
- We are Experts. If an area of law affects our clients, we know it or learn it; and we use our national and Texas expertise to solve problems, not just spot issues.
- We Work for Excellence, Every Time. Our clients deserve the best and hardest-working attorneys in the room. We hire those attorneys to serve our clients with skill, agility and personal understanding in projects big and small.
- We Think and Say “We,” not “You.” We have great respect for the important work of our institutions; their challenges and aspirations are ours.
- We Find the Way to “Yes.” If an objective is lawful and consistent with UT System principles, we give our clients the advice they need to make it reality.
- We Stand With Our Clients. We own the problem and celebrate our clients' successes, but their failures are ours if we have not done all we can to help them succeed.